



04 January, 2020

Drive-A-Matic Car Rentals is aware of team members who have tested positive for COVID-19. We are working with the relevant authorities conducting testing of all staff who may have been exposed and our offices, vehicles and equipment have undergone thorough cleaning and sanitization.

As we await testing results, we have had to operate business with a reduced staff complement which has limited our service capabilities over the past days. In light of this, we will not be able to deliver vehicles for present reservations until we have been given the all clear. However, customers who have vehicles presently rented may follow the below instructions as needed:

**Airport Returns:** Please leave the vehicle at the airport car park in rows 1 through 3 and drop the keys off at the drop box in front of our office near the arrivals hall and please leave the parking ticket inside the car.

**Hotel Returns:** Please leave the keys with your reception.

**Villa or House Returns:** Please leave your keys with a house manager and notify us via [reservations@carhire.tv](mailto:reservations@carhire.tv) of where to collect the vehicle.

**Accident Emergency:** Call our main number as usual for service - (246) 434-8440

**Extending your Rental:** Call or main number (246) 434-8440 and follow directions or email us with the details at [reservations@carhire.tv](mailto:reservations@carhire.tv)

We reassure our customers that we have always and continue to prioritize the health and safety of all our customers and staff as we continue to work closely with the Ministry of Health. Thank you for your understanding in these difficult times.

Drive-A-Matic encourages you to stay safe and adhere to all safety protocols.